Brierwood Child Care
Family Web Cam Access

Our Complementary Web Cam Service is available through our website at www.brierwoodchildcare.com where you can view the activities of your child throughout the day. In order to use this service, some changes may need to be made to your computer's internet browser setting. This document will aid in setting up your webcam access.

In the event you encounter problems with the following instructions, please call the company that provides our computer systems support, Computer Discount Center, at 716-631-5419 and identify yourself as a Brierwood Child Care parent, and they will provide free assistance.

System requirements:

- Intel or AMD based Computer or Laptop running Windows XP, Windows Vista or Windows 7.
- **Microsoft Internet Explorer** Version 7, 8 or 9. This document covers Version 9 only.
- Administrator Rights will be needed to perform these tasks, some businesses based networks may not allow this to be performed. Please check with your IT Department before attempting.
- High Speed Internet with an active, up-to-date anti-virus program.

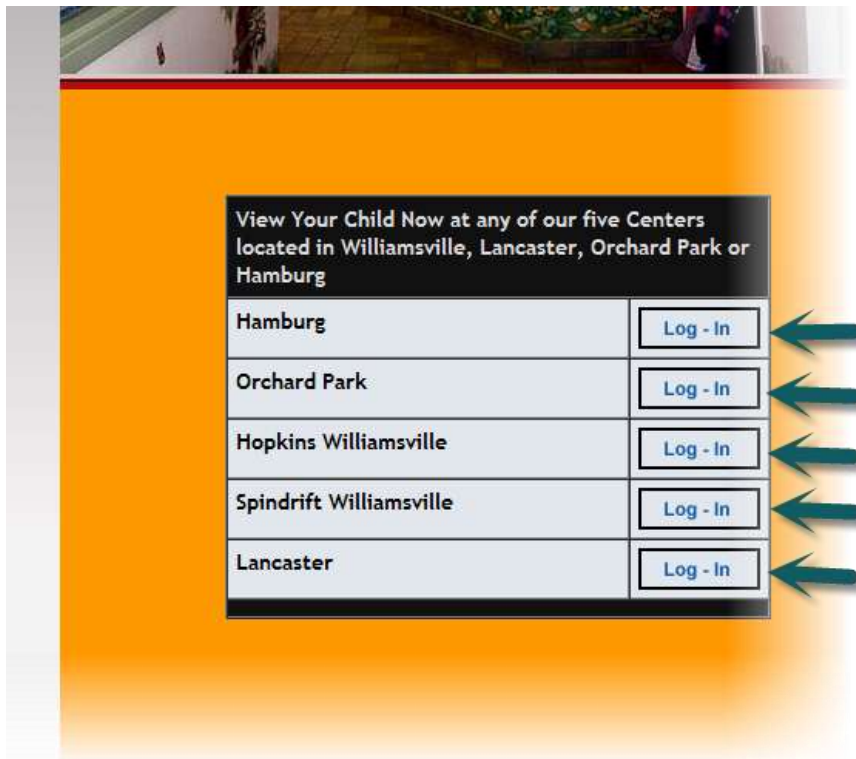<u>**THIS PROGRAM WILL NOT WORK ON SMARTPHONES OR MAC COMPUTERS**</u>

Instructions

1. Open Internet Explorer 9, and enter www.brierwoodchildcare.com in the address line at the top of the page

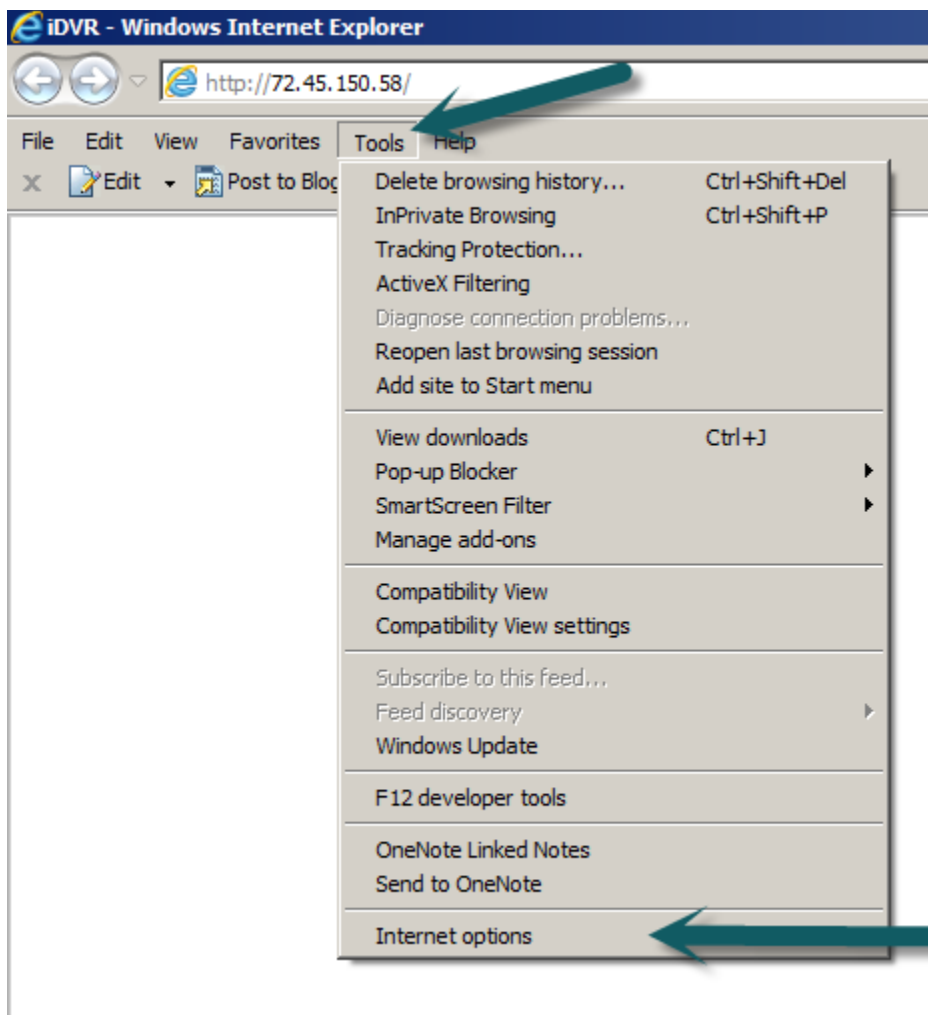2. Click on the Parents Web Cam Access Login box on the main page

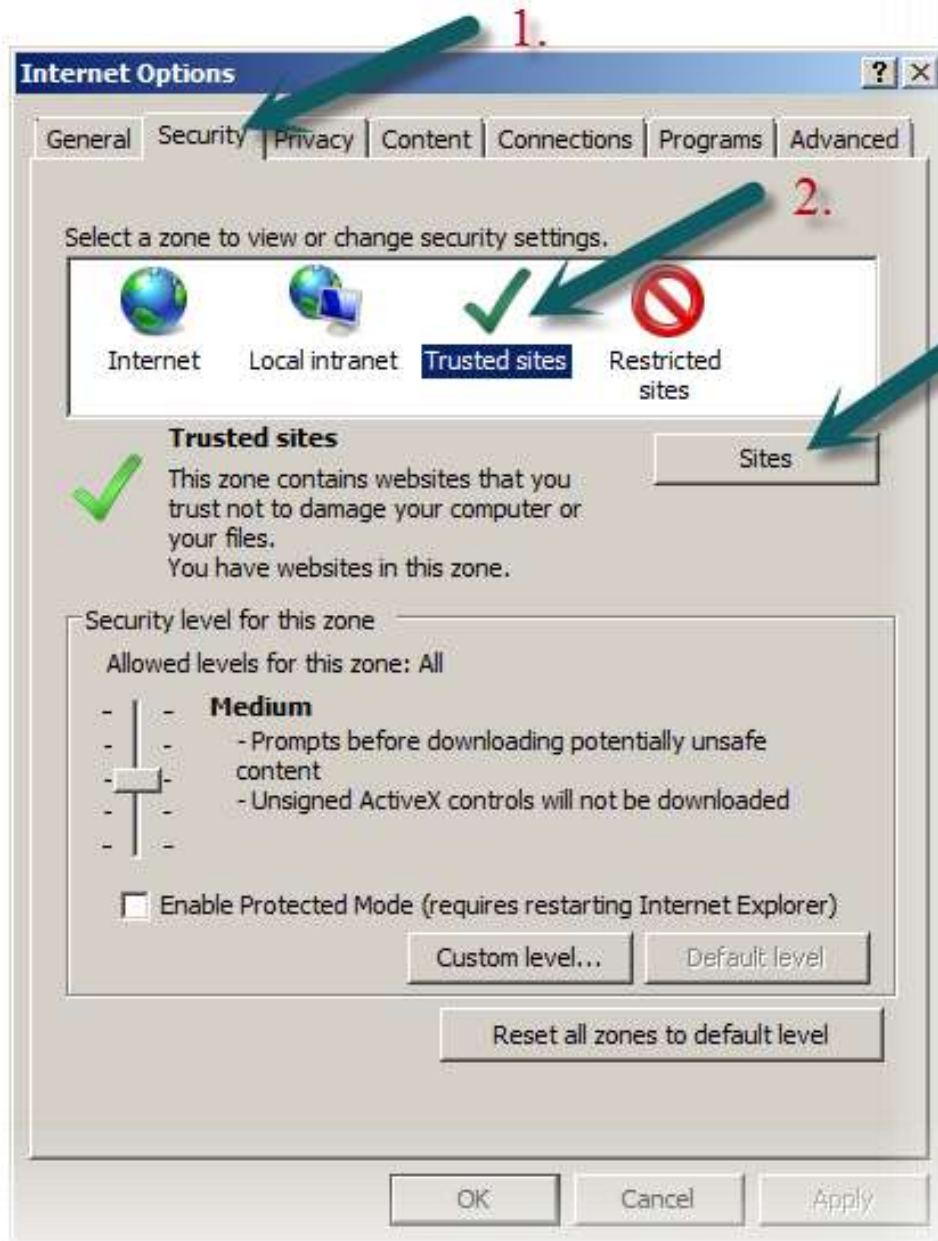3. Choose the center your child is enrolled at…

4. After selecting a location, a new window will open and your browser WILL NOT be able to open due to an ACTIVE X Security Control warning. The image below will be seen at the bottom of your page. DO NOT select "Install" at this time.
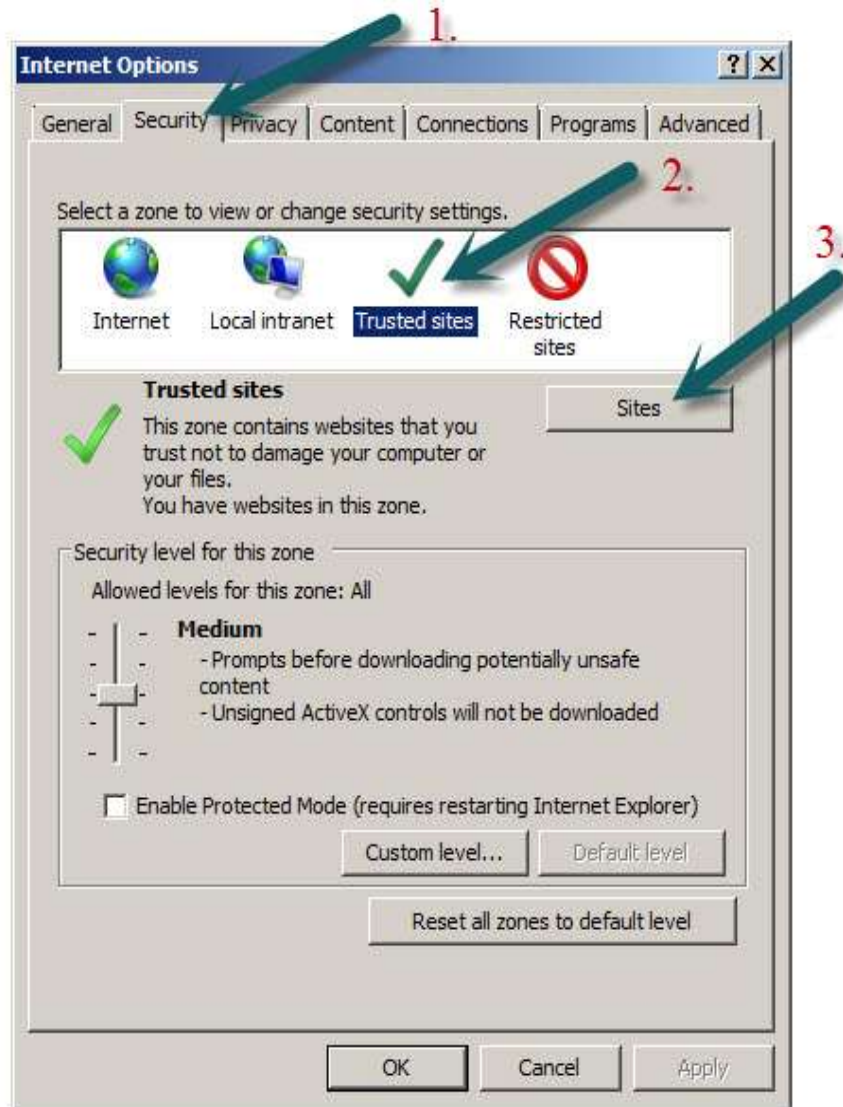
Internet Explorer blocked this website from installing an ActiveX control. What's the risk?   **DO NOT SELECT** ➡️   Install ✕

5. At the top of the open webpage select "Tools" and "Internet Options".....

iDVR - Windows Internet Explorer

http://72.45.150.58/

| File | Edit | View | Favorites | Tools | Help |

✕ Edit ▾ Post to Blog

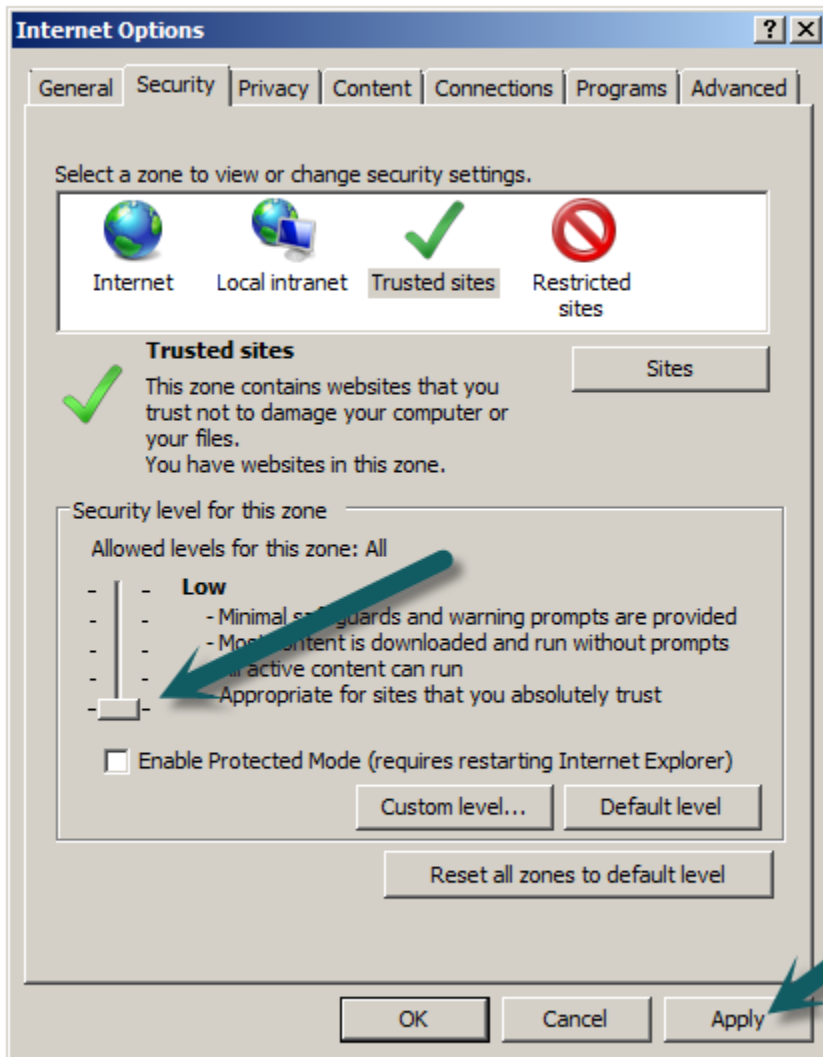| Delete browsing history... | Ctrl+Shift+Del |
InPrivate Browsing	Ctrl+Shift+P
Tracking Protection...	
ActiveX Filtering	
Diagnose connection problems...	
Reopen last browsing session	
Add site to Start menu	
View downloads	Ctrl+J
Pop-up Blocker	▶
SmartScreen Filter	▶
Manage add-ons	
Compatibility View	
Compatibility View settings	
Subscribe to this feed...	
Feed discovery	▶
Windows Update	
F12 developer tools	
OneNote Linked Notes	
Send to OneNote	
Internet options	

6. A new window will open, select "SECURITY" TRUSTED SITES" AND SITES" (noted as 1-2-3 below)…
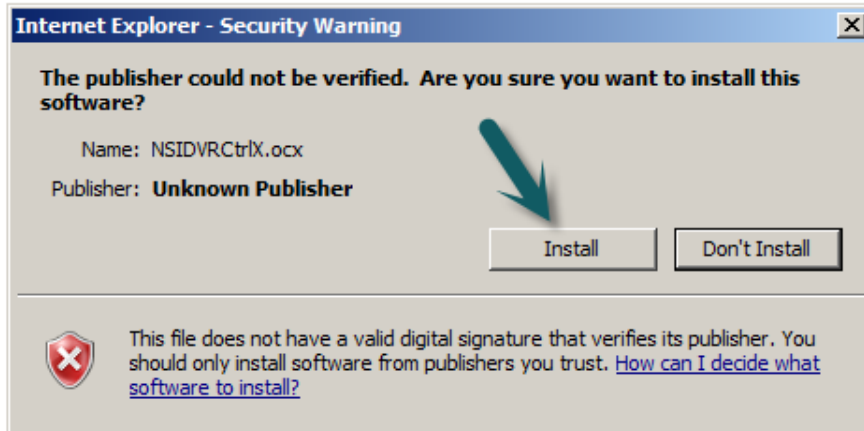
7. A new window will open with some numbers already populated. Select "Add" and make sure the "Require Server..." box is NOT checked. Select Close.
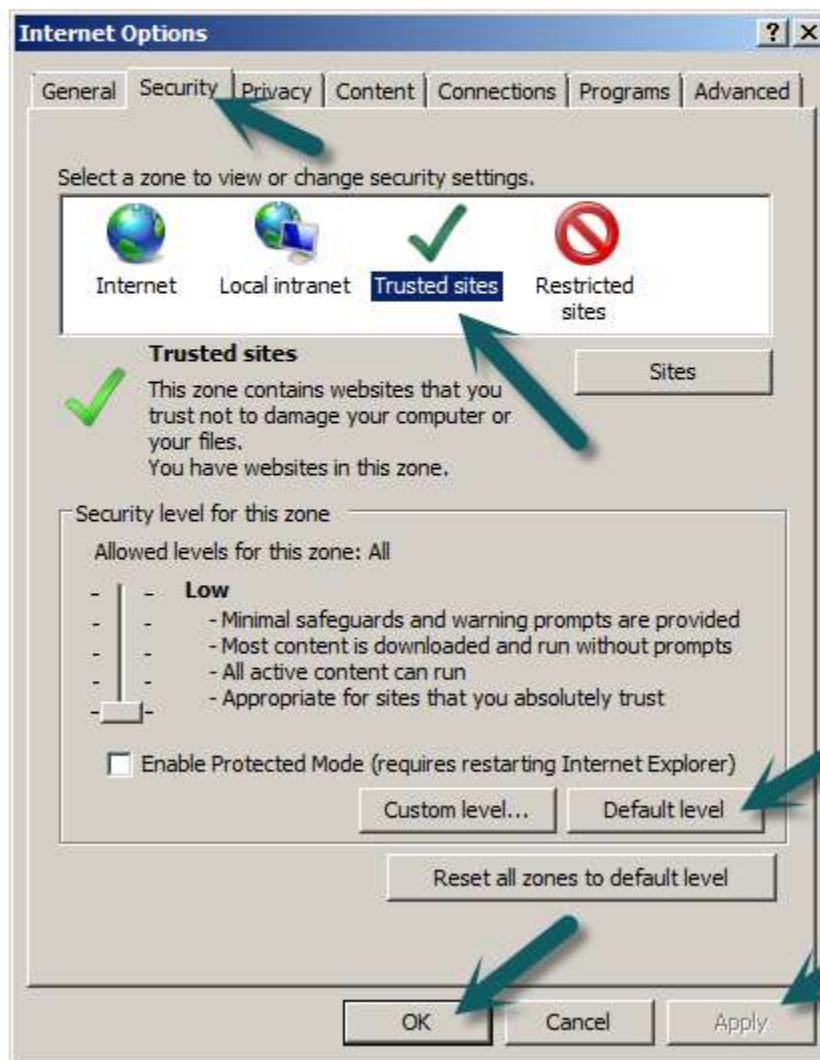
8. Another box will open, move slide control down until "LOW" is selected and hit "Apply" and "OK"

9. The ActiveX Dialog box reappears. Select "Install"

10. A warning will appear asking for your permission to run this software that has an unverified publisher. This is ok, just select "Install"
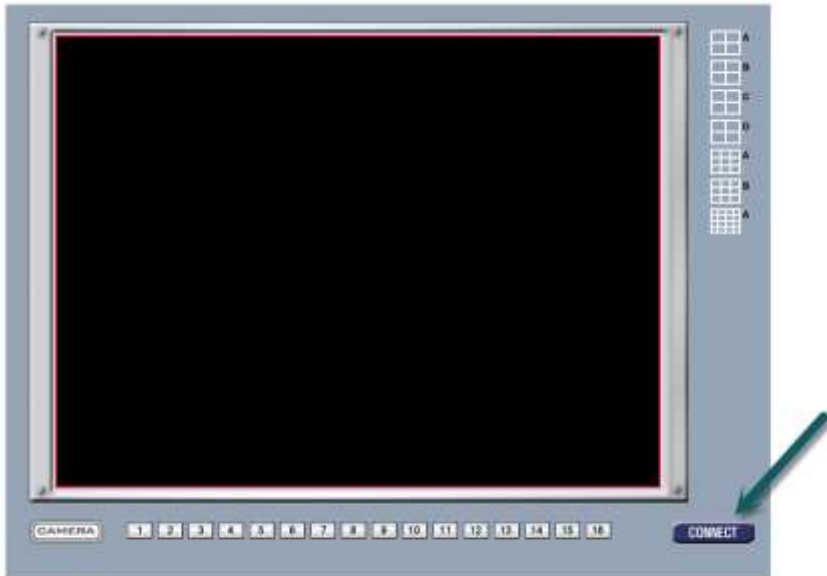
11. Now a blank camera box will appear. We will not touch the controls at this time. We will first need to set your browser security back to the original settings. Select "Tools". The "Internet Options" box will open , select "Security" "Trusted Sites" "Default Level" "Apply" and "OK" in that order.

12. The Security Box will disappear. Your Video control box will be visible. Select "CONNECT" and type in the username and password assigned to you.

13. At this point you will notice various windows of video configured to your child. When done viewing please **DISCONNECT**.